

**INDEPENDENT ADVOCATE
PERSON SPECIFICATION**

CRITERIA	ESSENTIAL	DESIRABLE
Education & Training	<ul style="list-style-type: none"> • Educated to GCSE (or equivalent) standard and be able to demonstrate excellent English language skills 	<ul style="list-style-type: none"> • Qualification in advocacy or willingness to attain qualification
Experience	<ul style="list-style-type: none"> • Working with the minimum of supervision • Working with older people in a health or social care environment • Building relationships and working with other professionals in a multi-agency setting • Using a person-centered approach • Working alone and within a team • Organising and prioritising own work schedule 	<ul style="list-style-type: none"> • Liaising/communicating with other agencies e.g. statutory, voluntary
Skills	<ul style="list-style-type: none"> • Ability to use own initiative and seek solutions to issues • Ability to keep accurate and concise records • Excellent verbal and written communication skills • Ability to motivate self • Ability to travel extensively throughout the area • Excellent keyboard skills • Flexible approach to work 	<ul style="list-style-type: none"> • Ability to communicate verbally and in writing in the Welsh language • Producing case studies/patient stories • Data entry skills
Values and Attitudes	<ul style="list-style-type: none"> • Commitment to the aims and values of Age Connects • Positive attitude to ageing 	
Knowledge	<ul style="list-style-type: none"> • Understanding of the principles of advocacy and empowerment • Understanding of the Social Services and Well-being Wales Act and its application to advocacy work • Understanding of hospital 	<ul style="list-style-type: none"> • Knowledge of the wider health & social care environment

	discharge planning procedures and protocols	
	<ul style="list-style-type: none">• Working knowledge of some aspects of Microsoft Office 365	

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